



Returns and Refunds

All items sold by Full Vision Art are made to order.

When an order is placed, a request is automatically sent to our print studio for immediate printing and shipping.

Therefore, we cannot cancel, refund or exchange your order once the transaction has been made and processed.

We may be able to cancel and refund your order if you email us immediately after placing your order, although this is not guaranteed. Please request a cancellation by sending your name, shipping address and order number in an email to enquiries@fullvisionart.com

Please be aware that images displayed on Full Vision Art website may not be a true representation of the final print (with or without frame) due to the dimensions of the original print by the artist. This can mean that your print has a slightly thicker border around it in order to meet the size requirement you have requested.

If you have received your order and it is damaged, please send photos and your order number in an email to enquiries@fullvisionart.com and we will arrange a replacement to be sent out to you at the earliest opportunity.

If you think your order has gone missing during transit, please send an email to enquiries@fullvisionart.com so we can look into this for you.